

Overview

GROUND HANDLING

Ground handling covers all the activities related to aviation on the ground carried out for airlines, including check-in and transport of passengers, baggage handling, refuelling of the airplane, catering, preparation and arrival of the flight including cleaning, de-icing, positioning of the aircraft, freight and mail processing etc.

In a bid to improve the quality and efficiency of ground handling services at airports, the commission had previously introduced an Airports Package. Measures included increasing the minimum choice of ground-handlers available to airlines at large airports for key ground handling services which are currently restricted for things such as baggage handling, ramp handling, refuelling and oil, freight and mail services from two to three.

